## LegalEASE

### **Access Methods**



# Unique to LegalEASE, the concierge matching service solves issues members typically face when looking for the right attorney through the help of our advocates.

- Advocates possess experience that narrows down the type of attorney needed for your matter.
- Your advocate will connect you with an experienced attorney with expertise in your legal matter.
- You are introduced to the law firm by the advocate.
- Advocates follow up with you for the life of the case.
- Matching typically takes 2 business days or less.
- The referral is for an experienced, qualified and available in-network attorney local to your legal matter.
- You face less stress because you spend less time looking for an attorney.



With our concierge matching system <u>all</u> member questions will be answered regardless of their life matter.



#### **Explore our Access Options**

#### Option 1: Live/Phone Concierge Matching

- Excellent for Members who do not know where to start
- You can speak to specialists for explanations about legal, financial, life, ID theft, credit and related issues
- You save time, as professional service matching to Member need, is typically done in a few hours
- Specialists typically speak to all disciplines to find each Member need starting at the beginning, to make better professional matches



To use our Live/Phone Concierge Matching Service, call:

1 (800) 248-9000

#### Option 2: Self Search Online Directory

- If you know what you need, you may search for and contact professionals at your own convenience
- You can quickly and easily find provider and resource contact information
- Great for those who want to do it at their own pace
- Immediate live help if your need becomes pressing



#### To use our Self Search Directory:

Visit: https://legalcorner.legaleaseplan.com/attorney-directory

