

Year ended 31 December 2023





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# I Terms and Acronyms

Term	Definition
A&T	Appliance and Technology
AEI	Assurant Europe Insurance N.V.
AEL	Assurant Europe Life Insurance N.V.
ARCC	Audit, Risk and Compliance Committee of TWGE Group
Assurant, Inc. or AIZ	Assurant, Inc., the ultimate parent and controlling party of TWGE
Board	The board of directors of LGI
CAE	Chief Audit Executive of Assurant, Inc.
EEA, EU	European Economic Area, European Union respectively
ELC	European Leadership Committee
FCA	Financial Conduct Authority in the UK
FINMA	Financial Market Supervisory Authority in Switzerland
GAAP	Generally Accepted Accounting Practices
GAP	Guaranteed Asset Protection
IAS	Internal Audit Services
LGI, the Company	London General Insurance Company Limited
MCR	Minimum Capital Requirement, calculated as per the Solvency II Directive
ORSA	Own Risk and Solvency Assessment
PRA	Prudential Regulation Authority in the UK
RMF	Risk Management Framework
SCR	Solvency Capital Requirement, calculated as per the Standard Formula set
CECD as Dans at	out in the Solvency II Directive
SFCR or Report	Solvency and Financial Condition Report (this document)
SII insurance firm	LGI
CALE	Senior Manager Function: role which has been identified by the PRA as having
SMF	'significant influence' on the management and conduct of a firm's regulated
Calvanav II az CII	activities. These are identified in a firm's Management Responsibilities Map.
Solvency II or SII	The Solvency II Regulations of the EU as implemented in the UK by the PRA
TWGE	TWG Europe Limited, the UK holding company of LGI, AEI and AEL. The
TWCE Croup, the	supervised insurance holding company under Solvency II.
TWGE Group, the	TWGE and its subsidiaries, including LGI
Group	TMC Convisos Limited
TWGSL	TWG Services Limited



# **II** Introduction

London General Insurance Company Limited (LGI) is an insurance company domiciled in England and Wales and operating in the United Kingdom. It also administers a small branch in Switzerland. LGI is authorised by the PRA and regulated by the PRA and FCA. The Swiss branch is regulated by the Swiss Financial Market Supervisory Authority (FINMA). LGI's immediate parent is TWG Europe Limited (TWGE), an insurance holding company based in the United Kingdom. TWGE is subject to PRA group supervision. TWGE also owns two other insurance companies, Assurant Europe Insurance N.V. (AEI) and Assurant Europe Life Insurance N.V. (AEL), domiciled in the Netherlands and operating in the European Union, as well as some unregulated non-insurance companies. Together these companies are referred to in this document as TWGE Group or the Group. LGI's ultimate parent company is Assurant, Inc., which is domiciled in the United States of America.

# **III Summary**

LGI provides insurance protection for consumer electronics and vehicles (GAP and extended warranty). This protection is often provided in combination with non-insurance services that are provided by affiliate entities.

### Performance for the period

LGI obtained an underwriting profit for the year of £246,678 and a net result of £3,984,669, the latter driven by the performance of the Company's investment portfolio.

Further details are provided in Section A.

### Risk Management

LGI maintains a Risk Management Framework (RMF) with the following characteristics:

- The risk strategy is owned by the Board, and it is the Board's responsibility to ensure that the business strategy and risk strategy do not diverge. The Risk Function has responsibility to report divergence to the Audit Risk & Compliance Committee (ARCC) together with mitigation recommendations.
- Policies and procedures deal with monitoring techniques, measurement, and reporting, to ensure that the risk exposures that arise from the business are appropriately managed.
- These policies and procedures are embedded, and all employees are required to follow recurring training, communications and collaborative meetings with the Risk function.
- The Risk function is responsible for overseeing implementation of the risk strategy and challenging the risks inherent within the business strategy by engaging with the Risk Accountable Executives, Risk Owners and Risk Co-ordinators in their risk management and mitigation activities.

The main risks that the Company is exposed to are underwriting risk, inherent in the nature of its insurance business, followed by market risk and credit risk due to counterparty default.

### Capital and Solvency

LGI's solvency position, according to the Solvency II standard formula model, is as follows:



LGI (£'000)	2023	2022
Available Own Funds	38,334	39,590
Eligible Own Funds to meet the MCR	38,334	39,590
Eligible Own Funds to meet the SCR	38,334	39,590
SCR	17,487	16,024
Solvency Ratio %	219%	247%

LGI maintained Own funds above its SCR and MCR requirements during the entire year.



# Statement of Directors' Responsibilities

The Directors are responsible for preparing the SFCR in accordance with the PRA rules and SII Regulations.

The PRA Rulebook for SII firms in Rule 6.1(2) and Rule 6.2(1) of the Reporting Part requires that LGI must have in place a written policy ensuring the ongoing appropriateness of any information disclosed and that LGI must ensure that its SFCR is subject to approval by the Directors.

Each of the Directors, whose names and functions are listed in section B1 of this document, confirms that, to the best of their knowledge:

- a) Throughout the financial year in question, LGI has complied in all material respects with the requirements of the PRA rules and SII Regulations as applicable; and
- (b) It is reasonable to believe that, at the date of publication of the SFCR, LGI continues to comply and will continue to comply in future with the relevant PRA rules and SII Regulations.

By Order of the Board

Christian Formby

Chief Executive Officer

4 April 2024



# A Business and performance

### A.1 Business

### A.1.1 Name and legal form

		Legal Form	Principle activity
SII Firm:	London General Insurance Company Limited PRA firm reference number: 202689	Private limited company	General insurance

### A.1.2 Name and contact details of the responsible supervisory authorities

LGI is authorised by the PRA and regulated by the FCA and PRA in the UK. PRA and FCA contact details are below:

Prudential Regulation Authority Financial Conduct Authority

20 Moorgate 12 Endeavour Square

London EC2R 6DA London E20 1JN

0207 601 4878 0800 111 6768

### A.1.3 Name and contact details of external auditor

The financial statements of the Company are audited by Deloitte LLP who can be contacted at:

Deloitte LLP
The Hanover Building
Corporation Street
Manchester
M4 4AH

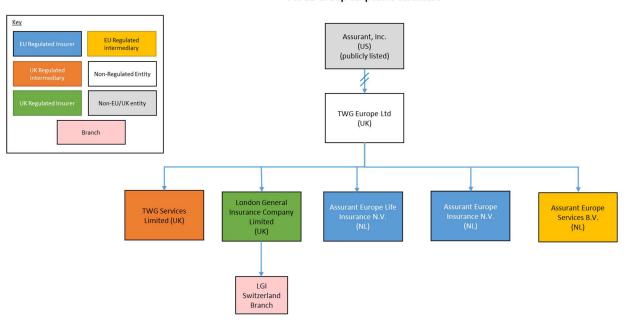
### A.1.4 Shareholders and position within the group

TWGE directly holds 100% of the issued share capital and voting rights of LGI. TWGE's immediate and sole parent undertaking is TWG Holdings, Inc., a company registered in Delaware, United States of America. The ultimate parent undertaking is Assurant, Inc., a public company listed on the New York Stock Exchange, registered in Delaware, United States of America.

The below table shows LGI's affiliates that are within the group of its immediate shareholder, TWGE:



#### **TWGE Group Corporate Structure**



#### Notes:

- TWGE Group refers to TWG Europe Limited and its subsidiaries.
- 2. All depicted entities are 100% owned by their immediate shareholder (shown by blue connecting lines) except for Assurant, Inc. which is publicly listed.
- 3. This chart does not show (a) intermediary holding companies above TWGE or (b) entities within the TWGE Group which are in liquidation.

London General Life Company Limited (LGL), a life insurance company domiciled in the United Kingdom and owned by TWGE, ceased any regulated activity and was deauthorised by the PRA in 2023.

LGI does not have any employees. It outsources its functions to affiliate companies in the United Kingdom and the United States of America. The UK entities providing these services are primarily Lifestyle Services Group Limited (LSG) and TWG Services Limited (TWGS).

### A.1.5 Material lines of Business and material geographical areas where business is carried out

LGI issues non-life insurance policies in the UK with a focus on the Auto (insured warranty, guaranteed asset protection and cosmetic insurance) and A&T (consumer electronics accidental damage and extended warranty) markets. Its direct clients are mainly large commercial enterprises that purchase or arrange protection for their customers.

Its Solvency II lines of business are:

- Fire and Other Property Damage
- Miscellaneous Financial Loss
- Other Motor
- Health (immaterial)

### A.1.6 Significant events during the reporting period

The following events had (or may have) a significant impact on LGI:

### Interest rate environment

In the course of 2023, market interest rates in the UK reduced, driving substantial investment income for the company.



#### Inflation and consumer behaviour

The level of inflation remained above the Bank of England's desired long-term average. This had a negative impact on the company's technical result as the cost per claim increased and claims handling costs increased. The ongoing cost-of-living crisis due to high inflation also led to a reduction in sales and renewals, especially in the Auto market, as customers seek to reduce household expenditure.

### FCA investigation of Motor GAP products

In September 2023, the FCA informed the market of its concerns over the customer value of the GAP product. LGI is actively considering the matters set out by the FCA on the subject of GAP insurance products, including undertaking a thorough review of its GAP products. In 2024, the FCA has requested that all UK insurers pause sales of GAP products, whilst the investigation is ongoing. All risks relating to this will be monitored as LGI continues to work through the matters raised by the FCA.

### A.1.7 Business performance

Whilst this report generally provides information that is based on valuation rules required by the Solvency II reporting regime, sections A.2, A.3 and A.4 are required to be reported in accordance with the measurement basis as shown in the company's financial statements, which in LGI's case, is UK GAAP. The disclosure rules of Solvency II require the business performance of the company to be analysed using three distinct sections, being:

- Underwriting performance
- Investment performance
- Performance of other activities

The table below shows the performance of the company's operations by section.

LGI (£'000)		2023	2022
Underwriting performance	Section A.2	247	-1,757
Investment performance	Section A.3	3,738	-5,243
Performance of other activities	Section A.4	-	-61
Profit before tax in statutory financial statements			-7,061

## A.2 Underwriting Performance

The underwriting performance of the Company by SII line of business as reported in the UK GAAP financial statements is set out below. The Miscellaneous Financial Loss line of business also includes small amounts for accepted proportional reinsurance business.



LGI (£'000) Year ended 31 December 2023	Fire & Other Damage to Property	Miscellaneous Financial Loss	Other Motor	Health	General Business Technical Account
Gross written premiums	2,017	13,205	2,208	-1	17,429
Net written premiums	2,016	13,155	2,208	-1	17,378
Net premiums earned	2,912	17,348	2,456	9	22,725
Net claims incurred	-1,038	-4,806	-968	1	-6,811
Net operating expenses	-1,533	-12,741	-1,364	-28	-15,667
Net underwriting result	340	-199	125	-19	247

Schedule S.05.01 is included in Appendix F.

### Results and performance

Net written premiums decreased by 14% to £17,378,000, mainly as a consequence of lower sales volumes in the A&T market. The loss ratio increased from 23% in 2022 to 30% in 2023, as a consequence of cost per claim (inflation), whereas expenses were managed to a more favourable ratio, down from 85% to 69%.

### Analysis by geography

All business is underwritten in the UK and all risks are located in the UK. Schedule P.05.02 is included Appendix F.

## A.3 Investment Performance

LGI's investment portfolio consists of a mix of relatively short duration government and corporate bonds, as well as short-term investments in money market funds. The variance in investment income compared to the prior year result is caused by the different directions the yield curves and spreads took in 2023 vs 2022.

LGI (£'000) Year ended 31 December 2023	Interest income / (expense)	Realised gains / (losses)	Unrealised gains / (losses)	Total
Government Bonds	176	15	242	432
Corporate Bonds	1,237	-183	2,137	3,191
Collateralised Securities	24	-	4	28
Collective Investment Undertakings	113	-	-	113
Cash & Deposits	9	-	-	9
				3,773
Asset management expenses				-35
Total investment income	1,559	-169	2,383	3,738



# A.4 Performance of other activities

LGI does not have non-insurance income.

# A.5 Any other disclosures

There are no other matters to report.



# **B** System of governance

# B.1 General information on the system of governance

#### **B.1.1** Governance structure

#### B.1.1.1 Governance Framework Overview

The Company operates a robust internal governance framework which is organised in a manner relevant and proportionate to business activities and size.

Board and management committees exist to direct, control and oversee activities in key areas such as:

- Strategy and business plans (setting, execution and monitoring thereof);
- Audit, risk, and compliance; and
- Day-to-day business activities and performance including:
  - Financial performance;
  - Sales and client management;
  - Customer experience;
  - Risk management;
  - Solvency, capital and reserving;
  - People and culture;
  - Operational resilience;
  - New business; and
  - Technology.

During the year, the governance framework was organised through the following key bodies:



### **B.1.1.2** Board of Directors

The Board is composed of a combination of Executive Directors, Group Non-Executive Directors and Independent Non-Executive Directors. The directors set out below held office during the whole of the year from 1 January 2023 to the date of this report unless otherwise indicated:



Director	Role	Approved Function	Comments
S.E. Purdy	INED	SMF9 - Chair of the Governing Body (from 01/03/2023) SMF10 - Chair of the Risk Committee (until 08/06/2023) SMF11 - Chair of the Audit Committee (until 08/06/2023)	
P.I. Thomas	INED	SMF10 - Chair of the Risk Committee (from 06/06/2023) SMF11 - Chair of the Audit Committee (from 06/06/2023)	Appointed 26/04/2023
C. W. Formby- Hernandez	Executive	SMF1 - Chief Executive Officer	
M.J. Schofield	Executive	SMF4 - Chief Risk Function	Appointed 02/02/2023
S.M. Shepherd	Group Non- Executive Director	SMF7 - Group Entity Senior Manager	Appointed 02/02/2023

### Role and Responsibilities of the Board

The overriding collective role of the Board is to promote the long-term sustainable success of the Company, generating value for its stakeholders through effective governance and assumption by the Board of direct responsibility for:

- a) Providing leadership within a framework of prudent and effective controls which enable risk to be assessed and managed.
- b) Setting strategic aims and risk appetite.
- c) Monitoring Management's performance against those strategic aims.
- d) Ensuring that the necessary resources are in place to enable strategic aims to be met.
- e) Ensuring that an appropriate system of governance is in place.
- f) Setting the purpose and values and promoting the desired culture of the Company.
- g) Engagement with the shareholder and other stakeholders.

### **Board Committees**

The Board has one board-level committee, the ARCC whose role is to assist the Board in fulfilling its oversight responsibilities by reviewing and monitoring:

- a) The integrity of annual financial and regulatory reporting.
- b) The internal and external audit process and auditors.
- c) The system of internal controls and risk management.
- d) The attitude to, and appetite for, risk and risk strategy.
- e) How risk is reported internally and externally.
- f) Compliance with laws and regulations (including regulatory solvency and capital requirements) and related processes.
- g) The integrity of whistleblowing and fraud investigation processes.



The ARCC is composed solely of Independent Non-Executive Directors, one of whom acts as Chair. Regular formal meetings are held which include reports from Risk, Compliance, External Audit, Internal Audit, Actuarial and Finance.

### **Management Committees**

As explained above, the Company operates a management committee structure to ensure appropriate oversight and control of performance, activity and risks within the business.

The management committee structure is determined by the ELC which is responsible (except where specific local legal and/or regulatory requirements dictate otherwise) for managing and overseeing the day-to-day business and affairs of the Company in accordance with the agreed strategy and the authority delegated to it by the Board.

The ELC is chaired by the President, Europe (a Company director) and is composed of all Executive Directors plus other senior managers nominated by the President to represent certain business units, geographies, and functional areas. Regular formal meetings are held, and relevant outputs are reported to the Board via the President's quarterly report to the Board.

As per its Terms of Reference, the ELC's key responsibilities include:

- a) Development and execution of strategy and business plans and monitoring of performance thereof.
- b) Ensuring that activities are consistent with the strategy, risk tolerance/appetite and policies approved by the Board.
- c) Reporting to the Board (via the President) on how it has discharged its responsibilities.
- d) Oversee business functions, ensuring that the business has the necessary resources to meet its objectives.
- e) Monitoring the financial position, ensuring that applicable legal and regulatory requirements (including as to capital and solvency) are met.
- f) Overseeing business development and new business opportunities.
- g) Overseeing client relationships and customer experience.
- h) Setting and overseeing the management governance framework.

The ELC has established a number of management sub-committees and forums to assist it in discharging the roles and responsibilities assigned to it by the Board. Each committee and forum has a core membership consisting of relevant senior managers and, in general, committees and forums are chaired by the relevant Senior Manager Function holder. Each sub-committee and forum is delegated with authority from the ELC to perform certain roles and responsibilities assigned to it within Terms of Reference set by the ELC. The sub-committees and forums are accountable to the ELC but do not relieve the ELC of any of its responsibilities.

#### B.1.1.3 Key Function holders

A Fit and Proper Person framework is in place to ensure functions are led by appropriately skilled people. In addition to the directors listed in the previous section, the following individuals have also been approved by the appropriate UK regulatory bodies up to the date of issuance of this SFCR.

A complete list of SMF holders is shown below:

Name	Approved Function
C W Formby-Hernandez	SMF1 - Chief Executive Function



Name	Approved Function
A Schaut (from 09/02/2023)	SMF2 - Chief Finance Officer
M J Schofield	SMF4 - Chief Risk Function
M Klimek	SMF5 - Internal Audit Function
R Morales-Gomez (end 02/02/2023) S Shepherd (from 27/01/2023)	SMF7 - Group Entity Senior Insurance Manager
S E Purdy	SMF9 - Chair of the Governing Body (from 01/03/2023) SMF10 - Chair of the Risk Committee (end 08/06/2023) SMF11 - Chair of the Audit Committee (end 08/06/2023)
P I Thomas (from 06/06/2023)	SMF10 - Chair of the Risk Committee SMF11 - Chair of the Audit Committee
N Colclough	SMF16 - Compliance Oversight
A M Buckner R Carson M I Danino M R Davies S Harper D Jones (from 18/09/2023) S Kent N Rashid R Stevens L Sturgeon (from 24/01/2023) C Woolnough	SMF18 - Other Overall Responsibility
W T Diffey (end 22/05/2023)	SMF20 - Chief Actuarial Officer
C Fothergill (from 04/08/2023)	SMF20 - Chief Actuarial Officer
G A Davies	SMF23 - Chief Underwriting Function
C W Formby-Hernandez	Responsible for Insurance Distribution
G D W Bartlett (end 30/06/2023) P I Thomas (from 03/04/2023, end 06/06/2023)	Director of firm who is not a certification employee or a SMF manager

The detailed responsibilities of each SMF holder are documented in the Company's Management Responsibilities Map which is reviewed and approved by the Board periodically. This ensures that each SMF holder has the necessary authority and operational independence to carry out their role. On an annual basis, as part of the business planning process, each SMF holder will ensure that they have the necessary resources to deliver on their responsibilities. The business plan is reviewed and approved by the Board annually.

SMF holders and external audit have direct access to the ARCC and the Board to share any concerns they may have about the governance framework.



### B.1.2 Material changes in the system of governance

There were no material changes to the governance structure during 2023.

### **B.1.3** Information on the Remuneration Policy

### **Employment structure**

The Company does not have employees and the Directors are not directly remunerated by LGI. The Company uses the services of employees and Directors that are remunerated by affiliate companies and the Company receives an allocation of the costs of these employees and Directors.

The Company ensures that the affiliate companies that remunerate the employees and Directors follow polices that comply with UK legislation and are consistent with the relevant Company and Assurant Group policies.

### **Policy**

The ELC oversees remuneration policies and procedures for all staff below Executive level. Executive incentive plans and remuneration policies are governed at an Assurant, Inc. level by people with knowledge of relevant UK laws and regulations. For this reason, the Company does not have a Remuneration Committee although one of the Company's Independent Non-Executive Directors is responsible for overseeing the development and implementation of remuneration policies and practices.

The Company's remuneration policy and practices seek to provide incentives to employees that are within the risk tolerance limits of the business, in order not to undermine the effective risk management of the Company, and are culturally aligned to our values, whilst ensuring customers receive good outcomes in line with Consumer Duty with no foreseeable harm.

### Variable remuneration

Variable remuneration is performance related; the total amount of the variable remuneration is based on a combination of the assessment of performance of the business and the individual. The performance of the business always outweighs the performance of the individual to ensure appropriate variable remuneration decision-making.

There are a number of variable remuneration schemes which cover both short and long-term incentive plans. The scheme periods and deferral in respect of the short-term schemes are in line with the short-term nature of the insurance liabilities the business writes or are linked to client contracts. Each variable remuneration scheme has a different scope of employees and performance measurements. Variable remuneration schemes are aligned to the nature of the role and key responsibilities. Employees are only eligible to participate in either; Head Office bonus, STIP or SIP and one long term incentive scheme i.e. ALTEIP. Below is a summary of the variable remuneration schemes.

Employees are only eligible to participate in one of the short-term incentive plans. Variable remuneration as a percentage of total direct compensation shall not exceed 100% of salary.

The deferral periods for the awards are considered to be appropriate and proportionate to the nature of the Assurant business and to the length of the risk profile described above.

Non-European based Directors receive no variable remuneration based directly on the performance of the Company, their remuneration being linked to the performance of the wider Assurant, Inc. group.

Non-Executive Directors receive no variable remuneration.



# B.1.4 Transactions with shareholders, with persons who exercise a significant influence on the undertaking, and with members of the administrative, management or supervisory body

During the year, the following transactions took place between the Shareholder and the Company:

- 1. Declaration and payment of a £8m interim cash dividend to the Shareholder.
- 2. Share capital conversion into Other Reserves of £23m.
- 3. Sale of one share in Assurant Europe Insurance N.V., from the Company to the Shareholder.

### B.1.5 Assessment of the adequacy of the system of governance

The Company's system of governance is periodically reviewed by the Board to ensure that it is effective and it provides for sound and prudent management of the business. Such reviews take into account the nature, scale and complexity of the business. The scope, findings and conclusions of such reviews are documented and reported to the Board with suitable feedback loops in place to ensure that any follow-up actions are undertaken and recorded.

Based upon the most recent internal review conducted, the Board has assessed the Company's system of governance to be adequate and appropriate to the nature, scale and complexity of the risks inherent in the business.

## **B.2** Fit and proper requirements

The Company has a Fit and Proper Policy that oversees that appropriate resources are in place to deliver effective and efficient management of the business. The Company takes appropriate steps to ensure that directors, (senior) managers, individuals responsible for key functions and those working in key functions are fit and proper to carry their responsibilities. The requirements are proportionate to the role and responsibilities of the position. Checks are made on initial appointment and are re-assessed annually for individuals within the Senior Manager & Certification Regime and otherwise as required. For new employees and directors, these tests include some or all of the following:

- Criminal record checks.
- Credit referencing.
- Curriculum Vitae detailing skills, qualifications and experience.
- Continuous professional development / performance management framework.
- Membership of professional institutes.
- The recruitment and selection process in place at the time of appointment.
- Permanent education requirements, which are reported on quarterly and monitored by the Compliance Officer.

# B.3 Risk management system including the own risk and solvency assessment

### B.3.1.1 Risk Management System

The objective of the Company's Risk Strategy is to establish a rigorous RMF to ensure that the principles of good risk management are embedded throughout the Company. To this end, management of the organisation at all levels is required to be risk aware and understand that Risk Management is part of all employees' responsibility in delivering the business objectives in an efficient and effective manner and in line with an agreed and established risk appetite.



### B.3.1.2 Risk Management Strategy

The Company has defined its Risk Appetite for its key risks. These risks are allocated to the following four strategies:

- Risk acceptance: the Board accepts risks that fall within the boundaries/limits defined in the risk appetite framework. Any risk falling outside the specified limits or boundaries is reviewed and may be accepted for a defined period of time.
- Risk reduction/minimisation: these activities generally relate to control and mitigation activities, and therefore this strategy may include any or all of the following; the design of new process or accounting controls, contracting controls, changes in product design, improvement in a set of Terms and Conditions, or other changes designed to control and/or mitigate risk.
- Risk transfer: risk is transferred principally through reinsurance agreements. These may include, but are not limited to stop loss, excess of loss, quota share, or other such treaties. Other types of risk transfer can also be considered.
- Risk Avoidance: where an activity is outside its risk appetite, the Company will seek to avoid exposure to that type of risk.

### B.3.1.3 Process

The Company works within the three lines of defence model and reinforces the requirement for first line management of risk, with oversight and challenge from the second line risk and compliance functions and third line internal audit function:

	Oversight	Board and Executive	<ul> <li>Establishes risk appetite and strategy</li> <li>ARCC - Approves risk framework and challenges risk management function</li> </ul>	Risk /
	3rd Line of Defence	Internal Audit Services	<ul> <li>Provides independent assurance on the effectiveness of first and second line of defence functions</li> </ul>	Risk Management
Enabling Risk Culture	2nd Line of Defence	Risk Management Function  Compliance Function  Actuarial Function  Data Protection  Officer	<ul> <li>Design, interpret and develop overall RMF</li> <li>Overview of TWGE Group Risk Registers</li> <li>Ownership of ORSA Process and Output</li> <li>Monitor controls in place against key risks</li> <li>Challenges risk mitigation and acceptance</li> <li>Reports on Risk exposures, Issues, mitigations and resolutions</li> <li>Actuarial Function Report; Underwriting / Reinsurance opinions under Solvency II</li> </ul>	nent Framework and Process
	1st Line of Defence	Business / Functions	<ul> <li>Risk Accountable Executives</li> <li>Risk Owners</li> <li>Owner of the risk management process</li> <li>Identifies, manages, and mitigates risks</li> <li>Identifies, manages, and reports on Issues</li> </ul>	Alignment

The Company has implemented a robust governance structure around Risk Management that is proportionate to the scale and complexity of the group. The ELC is supplemented by a quarterly subcommittee, the Management Risk Committee, that is attended by the Risk Accountable Executives to review the risk profile, status of remediating activities and any risk events during the quarter.



The Risk Function maintains a key risk register for the overall business, with each key risk having an agreed Risk Accountable Executive, who is supported in managing the risk exposure by a Risk Co-Ordinator and / or Risk Owner. Business areas are responsible for maintaining the controls to manage and mitigate the risk exposure. The business, supported by Risk, update the risk registers on a periodic basis defined in the risk register process, using measurement techniques specified in Assurant's RMF.

Management is given authority to manage risks within the agreed risk appetite. The monitoring processes and controls that operate over the organisation will be complementary to the processes and controls used by the Risk organisation and its committees.

### **B.3.2** Own Risk and Solvency Assessment

The Company has an ORSA policy in accordance with which it performs an ORSA at least annually and ad hoc ORSA's are completed when required in line with the ORSA policy. The ORSA is reviewed and approved by the Board.

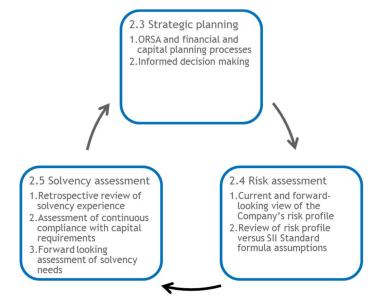
The ORSA is not separate to the RMF, but an integral part of it to describe the whole risk to the business and, by implication, the ability of the business to meet the funding requirements of its overall business plans including its on-going liabilities now and into the future.

The ORSA is a forward-looking analysis of the Company's short and long-term risks, which is updated regularly to ensure sufficient own funds to meet the entities' existing and future liabilities, through a combination of risk, capital and solvency projections.

In general, the "ORSA process" is one of coordinating with many areas of the business to ensure that the information, data and calculations are available for reporting through to the Results and ensuring that key stakeholders are available to review and comment on the ORSA outputs.

The process is owned and operated by the Risk Function, which has access and continuing understanding and control of many of the key elements that make up the ORSA.

### **ORSA Process**



# **B.4** Internal control system

### B.4.1 Description of system of internal control

The internal control system of the Company is designed to provide reasonable assurance that its reporting is reliable and compliant with applicable laws and regulations, and its operations are effectively controlled.

The Company applies the three lines of defence principle. The Company's general efforts to promote, foster and facilitate an organisational culture of sound and ethical business practices is the responsibility of the first line of defence, i.e. business management. Second line of defence functions help, support, and challenge the business management to meet that responsibility. Internal audit will provide independent assurance and is the third line of defence. The Company's internal control system and three lines of defence model is further elaborated in policies, procedures and guidelines.

The Board is ultimately responsible for overseeing and maintaining the adequacy and effectiveness of risk management processes, practices and internal control systems. In practice, the oversight and management of these systems necessarily involves participation of the Board, the ARCC, senior management, Risk, Finance, Compliance, Legal, business managers, various management committees and Internal Audit. Primary responsibility for ensuring day-to-day oversight of the internal control system lies with the relevant SMFs and Key Function Holders.

The Company promotes the importance of appropriate internal controls by:

- ensuring that all personnel are aware of their role in the internal control system;
- ensuring a consistent implementation of the internal control systems across the company; and
- establishing monitoring and reporting mechanisms for decision-making processes. The Risk Management and Controls section above includes a brief description of the internal control systems relating to the risk function.

### **B.4.2** Implementation of the Compliance function

The Company operates within the financial services' regulatory regime of the UK. The PRA and FCA define the standards required within the business via their principles, rules and guidance, which cover key areas around customer protection, customer fair treatment and sustainability - with expectations that these requirements are embedded in the culture of the business, driven from the top of the organisation and managed via robust governance frameworks. All employees are required to understand the regulatory rules and requirements applying to their role, which assists the business in meeting the standards required in both the letter and the spirit of those requirements. Some Senior Managers have specific responsibilities, accountabilities and obligations under the SM&CR regime to the regulators.

The Company's Compliance function's purpose is to ensure that the Company meets the regulatory requirements. Through engagement with the business leaders and a variety of activities and processes using a risk-based approach to identify, assess, control, measure, mitigate, monitor and report compliance risks, as a part of its advice services, approval processes, and oversight and governance through the Compliance Plan. The Compliance function ensures, together with the People Organisation, that there is a strong regulatory compliance culture.

The function is led by the Chief Compliance Officer who reports directly to the International Compliance Officer of the parent group and has direct access to the Board and ARCC in order to assist with management of any conflicts of interest. The Chief Compliance Officer provides regular updates on relevant Compliance matters to the ELC and the Board (via the ARCC).

The Compliance function also:



- owns and develops relationships with the FCA and PRA, which includes taking a forward-looking view to manage regulatory change.
- carries out horizon scanning activities identifying changes affecting regulatory matters and working with stakeholders to implement changes to policies and processes.

### **B.5** Internal audit function

### B.5.1 Description of how the internal audit function is implemented

The IAS function is responsible for regularly assessing the adequacy of the internal controls system of the Company and reporting its findings to the Board (via the ARCC).

The Internal Audit Charter defines the framework for the activities of the Internal Audit function as it pertains to the Company and is approved by the ARCC. The Charter aligns with the broader global Charter established between IAS and the Assurant Inc. Audit Committee.

The bi-annual audit plan is prepared and submitted to the ARCC for review and approval. Upon confirmation, IAS distributes the plan to Executive business leaders and executes the plan during the course of the audit plan period. Additionally, at IAS' discretion or at the request of the ARCC, or management, other unannounced audits may be completed.

The audit plan preparation and execution follow the following steps:

- Initially the entire risk universe is considered during the annual audit planning and subsequent revisions to plan. The highest-risk items are included as risk-based audits. Certain processes, while perhaps not rising to a level of significant risk, are still included on a cyclical basis to ensure breadth of coverage over a span of time.
- Secondly, risks associated to the audit are identified and their mitigation evaluated via an assessment of the design and operational effectiveness of key internal controls, information systems, governance, risk management, and financial reporting supplemented where necessary by a programme of testing, creating audit programs for every project.
- Audit plan activities typically conclude with some form of communication (audit report, memo, or other testing result) addressed to appropriate management of not only the results of the activities, but also management's action plans for remediation and/or improvement. Depending on the scope of the engagement these actions could be in the area of risk management, controls, or corporate governance with action plans obtained from appropriate management which are tracked by IAS until final completion as part of the IAS issues follow-up process.
- Senior management has the opportunity to provide responses to audit findings, which are included in the final report, when that format is used to communicate results. The completed reports are made available to executive leadership, the ARCC and the Assurant Audit Committee.

### B.5.2 Description of how the internal audit function maintains independence and objectivity

The Internal audit function's mandate and responsibilities are documented in the Internal Audit Charter. It defines the framework for the activities of the Internal Audit function and is approved by the Board. The charter allows Internal audit to be independent of the functions audited and it provides full, free, and unrestricted access to all operations, records, property, and personnel. Additionally, it provides the authority to allocate resources, set frequencies, select subjects, determine scope of work, and apply the techniques required to accomplish audit objectives.

The Head of Internal Audit reports directly to Assurant's CAE and has a line of escalation to the ARCC.

## **B.6** Actuarial function



The actuarial function is responsible for calculating the technical provisions and claims reserves and the SCR and MCR. It carries out standard formula appropriateness reviews on an annual basis. In addition to these responsibilities, the actuarial function is also responsible for reviewing the appropriateness of insurance product pricing and contributing to corporate governance committees/forums, capital initiatives and regulatory returns as appropriate.

The function is led by the Chief Actuary. The Chief Actuary has the knowledge and experience, is appropriately qualified, and has the appropriate level of skill necessary to perform this function in accordance with applicable professional and technical standards.

The Chief Actuary coordinates the calculation of technical provisions, provides the Actuarial Function Report and opines on the underwriting policy and reinsurance arrangements, and contributes to the effectiveness of the risk management system.

The Chief Actuary provides quarterly reports to the Board, via the ARCC, in which methodologies, assumptions, and results of work are explained and provided for noting and/or approval. Annually, the actuarial function prepares the Actuarial Function Report. The Chief Actuary has access to the independent non-executives in the Board to escalate issues or concerns.

## **B.7 Outsourcing**

#### Internal

The Company operates as part of the overall Assurant group of companies. LGI has no employees. All services are provided to LGI by other Assurant Inc. group companies. LGI and the service providing entities in the UK have common directors and the services provided by these entities are not considered to be outsourced arrangements.

Many of the Company's processes are part of wider Assurant, Inc. global activities and staff working on the Company's business also have responsibilities for the European organisation and report up through the global enterprise structures. Similarly, there are employees of the Global enterprise who perform activities for European businesses, including IT services.

Where such activities relate to critical functions, those employees are also directly responsible to the Board for activities performed on behalf of the business and are therefore also not deemed to be outsourced arrangements.

Name of Provider	Outsourced function	Jurisdiction
Assurant Inc. & subsidiaries	IT infrastructure and application services	US

### **External**

The Company regularly makes use of third-party organisations to provide goods and services to the business in various areas. The Outsourcing policy sets out the standards and controls required for selection of providers of this type of arrangement as well as the requirements for ongoing management of the relationships to ensure adequate oversight and governance of performance of the services.

Critical and key functions that are outsourced externally:

Name of Provider	Outsourced function	Jurisdiction
Blackrock Investment	Asset Management	UK
Managers Limited, UK.	Asset Management	



# **B.8** Any other disclosures

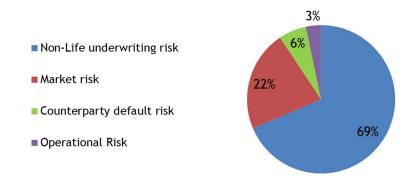
None.



# C Risk management

The main risk which the Company is exposed to is underwriting risk, inherent to its insurance business, followed by credit risk due to counterparty default and market risk, arising from investments and technical provisions.

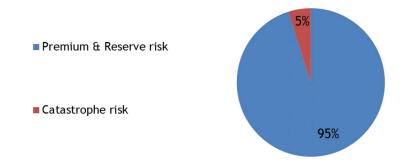
The chart below shows the distribution of the SCR required for the Company by risk module (excluding the diversification effects between the risk modules).



# C.1 Underwriting risk

Underwriting Risk is defined as the financial and contractual risk involved when underwriting insurance policies. Unmitigated, the risk exposure would have a material impact on the financial position of the Company.

The chart below shows the underwriting risk profile of the Company using the risk capital requirements calculated by the standard formula. The vast majority is made of Premium and reserve risk, with a small exposure to Catastrophe risk. The products underwritten by the Company are not exposed to Lapse risk, because there are no future premiums included in the contract boundaries.



### Measures used to assess underwriting risk

<u>Premium Risk</u>, the risk that premiums are not sufficient to cover future actual claim costs and expenses and to provide the Company with an appropriate return for the risk taken:



- Expected premiums, claims and expenses (commissions and other acquisition costs, costs to service
  policyholders and fulfil claims and related overheads) are projected three years ahead as part of the
  annual operating plan and forecast process. Variances between forecast and actual results are
  reviewed monthly by the senior management team and quarterly by the Board and actions identified
  and assigned.
- The impact of the 3-year plan on the Company's future solvency and economic capital position is modelled through the annual ORSA process.
- All new business proposals are assessed by the Pricing team against target returns on capital and approved by a committee which includes representatives from Risk and Compliance.

Reserve Risk, the risk that claim reserves are insufficient to cover the actual costs of reported claims:

- In calculating the estimated cost of unpaid claims, the Company uses a variety of estimation techniques, generally based upon statistical analyses of historical experience, which assumes that the development pattern of the current claims will be consistent with past experience. Allowance is made, however, for changes or uncertainties which may create distortions in the underlying statistics, or which might cause the cost of unsettled claims to increase or reduce when compared with the cost of previously settled claims.
- Reserve positions are reported at least half-yearly and monitored more regularly.

### Material underwriting risks

- Fluctuation in the frequency and severity of insured events that were underwritten presents the most material elements of underwriting risk for LGI.
- Insured events include property policies (covering loss, theft and accidental damage) and extended warranty contracts (covering mechanical breakdown), for which actual experience could vary significantly from that anticipated when the policy was originally priced.
- The business underwritten is generally low severity with limited exposure to catastrophe events. Although warranty policies are longer than 12 months in length, claims are reported and settlements made quickly. Speed of payment of claims reduces the uncertainty surrounding the ultimate claim amounts and reduces the exposure to Reserve risk.

### Risk management

The risk appetite of the Company is to write high frequency, low severity business, or business where we have expertise to differentiate from competitors or complement non-insurance products offered by the wider business.

The Company has a range of contractual mitigations included within contracts. These allow for the Company to re-price contracts for new business and renewals and therefore reduce underwriting risk.

Due to the nature of the primary business lines insured, it is necessary to continually scan the horizon for emerging risks with regards to changes in customer behaviour and changes in technology. Commercial contracts contain controls to protect against any future change in the landscape.

### Concentration of underwriting risk

Policies issued by LGI are not exposed to significant geographical concentration risk. LGI therefore only has a limited exposure to catastrophe events.



### Risk mitigations

The Company can seek to use reinsurance treaties to limit underwriting exposure where it exceeds the limits set out in its Reinsurance policy. Any reinsurance treaty or negotiation of terms on existing treaties needs to comply with the requirements of the policy.

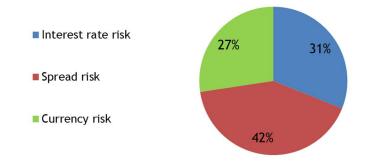
Two distinct types of reinsurance may be utilised:

- as a mechanism for sharing risks with individual client groups for certain products as part of the relevant commercial relationship (account risk management); and,
- for the purposes of broader risk and capital management (portfolio risk management).

### C.2 Market risk

Market risk is defined as the risk of loss or of a temporary adverse change in the financial position of the company resulting, directly or indirectly, from fluctuations of market prices of assets and liabilities.

The chart below shows the market risk profile of the Company using the risk capital requirements calculated by the standard formula. Market risk mainly results from the bond investment portfolio, in the form of Spread and Interest rate risk. The Currency risk exposure at the reporting date is mostly driven by some residual tax positions associated to the legacy business that the Company conducted in Eurozone countries before Brexit.



#### Measures used to assess market risk

The Company is exposed to market risk and exposures are monitored by the Finance function and overseen by the ARCC. The factors that are likely to affect market risk include, but are not limited to, large fluctuations in, or changes to, interest rates, inflation/deflation, recession, conflict (war, terrorist attack), and/or political instability.

Management of the investment portfolio is outsourced to external asset managers, which operate within agreed mandates that are set in accordance with the risk appetite and subject to the prudent person principle.

The risks associated with the investment portfolio are modelled through the annual ORSA process.



#### Material market risks

The Company does not seek market risk as a means to increase revenue or profit. Market risk is a necessary consequence of investing the premiums received from policyholders and the associated requirement to hold solvency capital.

#### Included in market risk are:

Interest Rate Risk	The fair value of LGI's portfolio of fixed income securities is inversely correlated to changes in the market interest rates. Therefore, if interest rates fall, the market value of the portfolio would tend to rise and vice versa.
Currency Risk	LGI only has business in the UK and Switzerland, and therefore the exposure to currency risk is limited.
Spread Risk	Spread risk does present a material risk to the business but is closely managed by the use of a suitably diverse investment portfolio.
Concentration Risk	Depending on the diversity of the investment portfolio, concentration risk can emerge.
Property Risk	The Company had no exposure to property risk in the year ended 31 December 2023.
Equity Risk	The Company had no exposure to equity risk in the year ended 31 December 2023.

### Risk management

The investment portfolio is structured so that asset quality is a primary feature. As a result, the portfolio is limited to Government Bonds, Sovereign and Sub-Sovereign debt, Collateralised Securities, and investment grade Corporate Bonds.

Investments are required to be above investment grade (BBB-) at purchase. Those that fall below investment grade subsequently are investigated with subject matter experts and the costs of early exit are assessed against the risk of default.

The investment portfolio reflects the Company's risk appetite to mitigate spread risk, and investments are diversified by industry, allocation, and quality and the duration required by the liabilities that are invested against.

Market risk to the investment portfolio is considered in real time. Risks to the value of investments are discussed quarterly with the investment managers.

### Concentration of market risk

Concentration of market risk arises when too much exposure is held in assets which respond to similar risk factors. As noted above, the Company seeks to diversify its market risk exposure and thereby limits concentration of market risk.

### **Prudent Person Principle**

LGI's investment practices incorporate the principle of 'Prudent Person'. Accordingly, the Board requires that the investment manager appointed to manage the investment portfolio only invests in assets and financial instruments whose risks LGI can properly identify, measure, monitor, manage, control and



report, and appropriately take into account in the assessment of its overall solvency needs performed as part of the ORSA.

### Risk mitigation techniques used for market risk

LGI does not use any derivatives or other specific risk mitigation instruments to manage its market risk exposure.

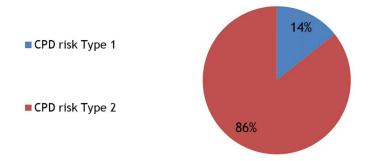
# C.3 Credit risk

The Company is exposed to credit risk via:

- default or delay in payments on receivables due;
- reinsurance counterparties failing to meet financial obligations;
- default or delay of repayment of loans and receivables; and
- amounts receivable on group companies.

The Company considers the credit risk of holding assets in interest bearing investments as part of market risk. Refer to the market risk section above for further information.

The chart below shows the credit risk profile of the Company using the risk capital requirements calculated by the standard formula. It is largely associated to Type 2 exposures in the form of amounts receivable from affiliate entities and insurance intermediaries.



#### Measures used to assess credit risk

Exposures to all counterparties are analysed, assessed and quantified in the Company's Standard Formula solvency capital requirement calculation.

#### Material credit risks

The Company's maximum exposure to credit risk is represented by the values of financial assets included in the balance sheet. See also section D1 for details of the financial assets for the Company at the reporting period end.



### Risk management

The Company holds cash balances with a number of high street banks in the UK but diversifies its exposure to ensure that any single bank failure would not have a material impact. The company policy is that holdings must be held in counterparties classified as A-3 (S&P) or above.

Third party reinsurers are required to be credit scored at 'A-' (or equivalent) or be SII regulated in the UK or EU, and are in compliance with their solvency capital requirements, in order to be accepted, unless appropriate collateral is provided to mitigate the exposure.

The Company extends payment terms to clients and will have significant amounts due from clients from time to time.

#### Concentration of credit risk

The Company has significant amounts due from a small number of large customers.

### Risk mitigation techniques used for credit risk

The Company does not use any specific risk mitigation techniques in respect of credit risk.

# C.4 Liquidity risk

Liquidity risk is defined as the risk that the Company will have insufficient liquid assets available to meet liabilities as they fall due.

### Measures used to assess liquidity risk

Liquidity risk is managed by the Company's Treasury team. Working capital requirements are forecasted monthly. The Company conducts stress testing scenarios to examine the effect on liquidity levels of various adverse business conditions.

### Material liquidity risk

The Company's exposure to liquidity risks is related to its ability to convert and access its assets, and in particular its deposits and cash and cash equivalents, its bond portfolio, and its collective investment fund (money market) holdings.

The Company's bond portfolio primarily comprises a mixture of UK government securities and corporate bonds with investment grade ratings. All the securities are in active markets and are easily convertible into cash.

Investments in collective investment undertakings are in highly liquid money market funds with next day access.

### Risk management

The Company holds significant cash balances with a number of high street banks but diversifies its exposure to ensure that any bank failures do not materially impact liquidity. Bank cash holdings must follow the internal liquidity and concentration requirements.



The Company seeks to maintain assets in classes which can be realised into cash easily with minimal impact on asset valuation. All investible assets should be readily realisable and quickly convertible into cash.

### Concentration of liquidity risk

The Company has taken action to diversify its asset portfolio, accurately forecast cash flow and future liabilities and maintain access to funding in order to mitigate liquidity risk.

### Risk mitigation techniques used for liquidity risk

The Company does not use any specific risk mitigation techniques in respect of liquidity risk.

### **Expected Profit in Future Premium**

As required by Article 260(2) of the SII Directive, LGI calculated the amount of expected profit in future premiums included in the calculation of best estimate technical provisions.

At the end of the reporting period, the amount of expected profit in future premiums was nil, as there are no future premiums included in the contract boundaries. This was also the case at the end of the prior reporting period.

## C.5 Operational risk

The Company is exposed to operational risk, which is defined as the risk of loss resulting from inadequate or failed internal processes, people, and systems or from external events. In particular, this includes the failure of key outsourcing arrangements, business disruption, fraud, and loss of key management. This includes legal risk and reputational risk, as the Company considers reputational risk critical to its franchise and therefore has adopted this broad definition of operational risk.

### Measures used to assess operational risk

Operational risks are captured through the Company's risk reporting processes as part of the RMF.

In assessing capital required in respect of operational risk the Standard Formula SCR uses earned premium and reserves as a proxy for exposure to operational risk. Quantification of operational risk on the business is also assessed through the stress and scenario testing carried out as part of the ORSA process.

### Material operational risk

The Company provides products to end-consumers on a B-to-B-to-C basis. It is critical to the success of the business, and in order to retain existing clients and attract new clients, that client and customer expectations in terms of service and product performance are met and that customer service is central to the operation. Service levels and other key indicators in both the customer contact centres and claims fulfilment supply chain are monitored closely by management to ensure that they continue to be met and that any issues that arise are dealt with. There is a risk that as businesses continue to deal with the ongoing consequences of macroeconomic change, particularly in relation to staff recruitment, that it becomes more difficult for the Company to meet its SLAs. In this situation, the focus would be on continuing to provide a good customer experience. The Company also continues to innovate new



products and enhancements to existing products to improve and add value to the offering to clients and their customers.

Clients may be lost due to failure to meet service levels but also clients review and put contracts to a competitive tender process periodically (usually between 3 to 5 years depending on the length of the original contract) where service and product quality are key factors. Failure to meet the expectations of both clients and their customers, or competitor action during a tender period could result in the loss of that client and have a material impact on the business.

### Risk management

The Company has established policies, processes, and controls to manage and mitigate its key operational risks. The process through which operational risk universe is determined, is captured in its Policy. This process safeguards the ongoing improvement of the control environment and ensures that operational risk is identifiable and mitigated.

### Risk mitigation techniques used for operational risk

The Company has a comprehensive insurance programme that provides financial protection against the majority of material operational risks. There are no other specific risk mitigation techniques applied in respect of operational risk.

### C.6 Other material risks

### FCA investigation of Motor GAP products

In September 2023, the FCA informed the market of its concerns over the customer value of the GAP product. LGI is actively considering the matters set out by the FCA on the subject of GAP insurance products, including undertaking a thorough review of its GAP products. In 2024, the FCA has requested that all UK insurers pause sales of GAP products, whilst the investigation is ongoing. All risks relating to this will be monitored as LGI continues to work through the matters raised by the FCA.

### Regulation (Consumer Duty)

Regulatory focus on consumer outcomes and fair value continues following the implementation of the Consumer Duty requirements in July 2023 for new and existing products.

The Consumer Duty program successfully delivered detailed assessments of key terms and conditions and customer journeys and introduced new monitoring and testing processes.

Price and fair value remain an area of high regulatory focus.

### **Inflation**

The level of inflation remains above the Central Bank of England's desired long-term average. Whilst it is expected that inflation is trending towards that average, the company is exposed to prolonged levels of high inflation through downward pressure on retail volumes across markets and OEM prices.

# C.7 Stress testing and sensitivity analysis



Stress and scenario testing are fundamental parts of the Company's risk management framework and is conducted via an annual process with the results documented in the Own Risk and Solvency Assessment (ORSA) report. Stress testing is based on a specific set of stresses applied to the business that quantify impact on the P&L and regulatory solvency that cover the spectrum of risk types to which the group is exposed. The stress test results focus on the impact on:

- 1. Profit;
- 2. Own funds;
- 3. Impact on SCR;
- 4. Resulting solvency surplus.

Furthermore, stress testing provides comfort in the assessment of the SCR, ensuring that it remains appropriate and suitable against plausible stressed situations, by not fully exhausting capital above policy holder protection levels. Sensitivity testing is used to identify how sensitive the business is to small changes in key variables over a short timeframe. Sensitivities show the impact of standard incremental changes in parameters both up and down to the capital requirement, own funds and resultant solvency ratio.

In determining the appropriate stresses for testing, the Risk Function followed the following process:

- Reviewed the Company's Strategic Objectives and Business Plan;
- Proposed and agreed the Company's Key Risks with Senior Management;
- Reviewed financials balance sheet and current business plan to determine key drivers;
- Considering the broader macro environment and the agreed key risks, generated a number of plausible stresses and scenarios for testing;
- Held a workshop with Senior Management to agree the appropriate stresses for testing;
- Consulted the Independent Non-Executive Directors on the process applied and discussed the resulting tests.

The latest analysis shows that the most significant risks for LGI are those impacting its investment portfolio. Management and the Board consider these stresses as significant but plausible and supports the focus on ongoing monitoring of its market risk exposures.

The Company manages its solvency ratio above 100% and uses the results of the stress testing to aid an appropriate level of buffer i.e. capital in excess of the requirement to be held. This is a key element of the capital management process. As such the Company is able to withstand each of the stresses and scenarios identified within the assessment.

Under the main loss ratio stress, the Company would remain solvent and continue to hold a solvency position in excess of the target.

Reverse Stress Testing (RST) considers extreme situations that could render the Company's business unviable and works backwards, analysing the triggers and associated controls that would mitigate against such an event.

The Company has a number of management actions such as reprice clauses and capital efficiency measures that can be implemented to address adverse situations.

# C.8 Any other disclosures



SSURANT°	Solvency and Financial Condition Report
There are no other matters to be disclosed.	



# D Valuation for solvency purposes

This section of the Solvency and Financial Condition Report shows how the assets and liabilities of the Company have been valued, both for solvency and statutory reporting purposes. The below table summarises the Own funds (as measured on a solvency basis) and net assets (as measured on a statutory basis) and provides a reference where further information is provided:

As at 31 December 2023 £'000		Solvency II	GAAP Financial Statements
Assets	Section D.1	68,671	86,355
Technical provisions	Section D.2	13,095	30,895
Other Liabilities	Section D.3	17,242	17,352
Own funds / net assets		38,334	38,107

## **D.1** Assets

The Company's UK GAAP and Solvency II balance sheets as at year-end are as follows:

As at 31 December 2023 £'000	Paragraph	Solvency II	GAAP Financial Statements
Deferred acquisition costs	D.1.1	-	17,527
Investments, comprising:		58,328	57,704
Bonds comprising:	D.1.2	51,238	50,614
Government Bonds		5,648	5,609
Corporate Bonds		45,298	44,716
Collateralised securities		292	288
Collective Investments Undertakings	D.1.3	7,090	7,090
Reinsurance recoverables	D.2	174	332
Insurance and intermediaries receivables	D.1.4	3,366	3,366
Reinsurance receivables		1	1
Receivables (trade, not insurance)	D.1.5	4,284	4,908
Cash and cash equivalents	D.1.6	2,518	2,518
Other assets		-	-
Total assets		68,671	86,355

### D.1.1 Deferred acquisition costs

In SII deferred acquisition costs, not being future cashflow, are valued at nil.

### D.1.2 Bonds

Bonds are measured at fair value.



The difference between the Solvency II and statutory value of investments is due to a difference in the classification of accrued investment income, which is recognised within Investments in Solvency II and within Receivables (trade) in the statutory financial statements.

### As at 31 December 2023

#### £'000

Bonds in the statutory accounts 50,614

Reclassification of accrued interest to Bonds

624

### Bonds in Solvency II

51,238

### D.1.3 Collective Investment Undertakings

Collective Investment Undertakings are measured at fair value.

### D.1.4 Insurance and intermediary receivables

Insurance and intermediary receivables are measured at the undiscounted amount of the cash or other consideration expected to be received, net of any allowance for impairment.

### D.1.5 Receivables (trade)

Trade receivables are measured at the undiscounted amount of the cash or other consideration expected to be received, net of any allowance for impairment.

As noted above under "Bonds", accrued investment income is reported as part of trade receivables in the financial statement but is included in the valuation of the related investment for SII reporting.

### As at 31 December 2023

£'000

Receivables (trade, not insurance) in statutory accounts

4,908

Reclassification of accrued interest to Bonds

-624

### Receivables (trade, not insurance) in Solvency II

4,284

### D.1.6 Cash and cash equivalents

Cash and cash equivalents include cash in hand, deposits held at call with banks and other short-term highly liquid investments and are measured at fair value. Highly liquid is defined as having a short maturity of three months or less at acquisition.

### Changes to the recognition and valuation bases

There have been no material changes to the recognition and valuation bases in the reporting period.

# D.2 Technical provisions

The Company's technical provisions by line of business as at year-end are shown below.



LGI (£'000) As at 31 December 2023	Other Motor	Fire & Other Damage to Property	Miscellaneous Financial Loss	Total
Gross best estimate	867	1,692	9,741	12,301
Reinsurance recoverable	-	-174	-	-174
Net best estimate	867	1,518	9,741	12,127
Risk margin	57	100	638	795
Total technical provisions	924	1,618	10,380	12,921

#### Bases, methods, and main assumptions

Under Solvency II, liabilities must be valued at the amount for which they could be transferred between knowledgeable parties.

Technical Provisions are defined as the sum of a best estimate and a risk margin. The best estimate is the probability weighted average of all future cash flows and the risk margin is the cost of providing the solvency capital requirement necessary to support the liabilities.

The liabilities valued in the technical provisions are those associated with existing contracts at the valuation date. Under Solvency II, contracts must be valued if there is a legal obligation to provide cover even if this is before the commencement date of the policy which is different to the approach under UK GAAP.

The non-life business of LGI is split into homogeneous risk groupings referred to as model points. These homogeneous risk groups split the business by currency, cover, underlying product and sometimes client.

The technical provisions for each model point are calculated using a cash flow model. This is carried out by predicting the expected cash flow for each model point separately for each future year until all existing contracts have expired.

Expenses are projected for the cash flow projections and allocated between model points and currency and between future and past exposure.

The best estimate is calculated separately for premium provisions and claim provisions. Premium provisions are established in respect of future exposure and claims provisions are established in respect of past exposure.

Gross cash flows are calculated separately from reinsurance cash flows.

The assumptions underlying the calculation of the technical provisions are derived based on the assumption that LGI will continue to write new business.

The most material assumptions are those relating to the loss assumptions and the future earned premium. The loss assumptions are outputs from the business planning process and the future earned premium assumptions are reconciled with the financial statements.

The material assumptions used in the calculation of the Technical Provisions are approved by the Board annually.



#### **Discounting**

Technical provisions are discounted against the risk-free-interest-rate curve issued by the Bank of England.

#### Risk Margin

The risk margin is the cost of providing an amount of eligible own funds equal to the Solvency Capital Requirement necessary to support the liabilities.

The Risk margin is the present value of the SCR discounted using the risk-free rate multiplied by the Cost of Capital rate of 4% (at 31 December 2022, it was 6%).

The SCR at the valuation date is calculated using the standard formula. The calculation of the SCR assumes that the existing portfolio including all current reinsurance remains the same. The SCR for Risk Margin covers underwriting risk for the existing portfolio (i.e. no new business), the credit risk associated with reinsurance, intermediaries and policyholders and operational risk. Market risk is removed.

The SCR for future time periods, until the business is fully run off, is approximated based on the assumption that the SCR is proportional to the discounted cash flow excluding risk margin in future years.

The SCR for Risk Margin is calculated as a whole and is then allocated by line of business when adding to the discounted best estimate in determining the total Technical Provision.

Risk Margins are not required in respect of reinsurance recoverable as risk margins are calculated at a net rate.

#### **Data**

The data underlying the calculation of the technical provisions is either taken from the operating systems or from financial statements and financial forecasts. The actuarial function extracts the information and conducts a detailed reconciliation of the data against source systems and the financial ledger. The process used by the actuarial function to ensure that the data underlying the calculation of the technical provisions is complete, accurate and appropriate for use, is subject to external scrutiny as part of the audit process.

#### Level of uncertainty

There are several areas of uncertainty in the calculation of the Technical Provisions.

Claims reserving is carried out using standard actuarial methods of projecting the paid (or known) claims to estimate the ultimate claim experience. These methods are generally based on the assumption that the future experience will develop in the same way as historic experience. There is uncertainty in the actual future development patterns, for example due to changes in handling processes such as innovative ways to settle a claim as fast as possible.

Since the majority of the business in LGI is related to physical property there is the key uncertainty of the severity of claims and the additional costs associated with this. The evolution of products such as electrical parts in consumer electronics or vehicles may result in higher settlement or repair amounts.

The expense loading is calculated as a proportion of premium. The expenses and premiums in the business plan are compared to derive an expense loading (as a percentage of premium). This yields an



estimated expense cash flow for the technical provisions. The key area of uncertainty is the delivery of expense savings, the impact of inflation, and the emergence of other unexpected costs that are not accounted for in the business plan.

Uncertainty in respect of other business is not material.

#### Differences between Solvency II and the valuation bases for financial statements

The most material assumptions used in the calculation of the Solvency II best estimates are based on existing Assurant processes which are the same as those used in the preparation of the financial statements.

The starting position of the Solvency II best estimate premium provision is the UK GAAP unearned exposures. Under Solvency II, additional adjustments are made as described below.

The premium provision is based on the probability-weighted average of future cashflows related to policies within contract boundaries whereas UK GAAP unearned premium reserve is an allocation of premium income to the remaining time to expiry of the insurance contracts already issued.

#### Claims Provision

The calculation of the Solvency II best estimate claims provision is based closely on the UK GAAP valuation. Under Solvency II, as applied in the UK, additional adjustments are made to allow for Events Not in Data (ENIDs), an estimate for unknown liabilities not yet captured by the actuarial estimates and discounting.

#### Risk Margin

For Solvency II, risk margin is calculated using a cost of capital approach which involves calculating the cost of holding the SCR (per Standard Formula calculation) at each future time period until the technical provisions at the reporting date have run off. The amounts are then discounted back to the current time period. The calculation excludes new business and market risk.

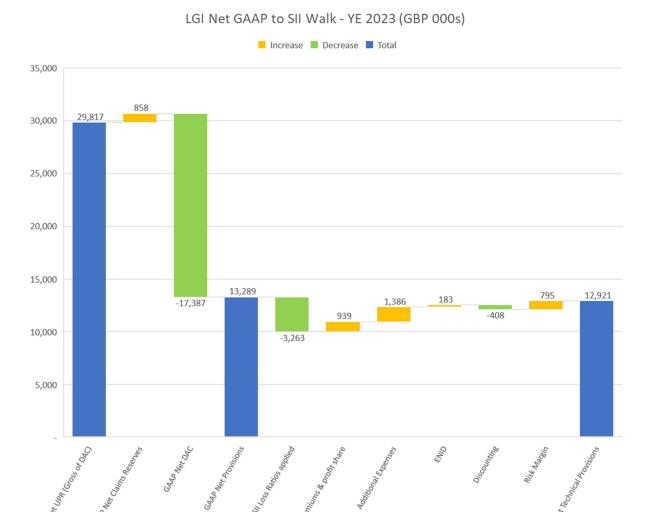
Under UK GAAP there is no requirement to recognise Risk margin in the statutory financial statements.

#### Discounting

Under Solvency II the best estimate technical provisions are discounted but are undiscounted under UK GAAP (immaterial).

The main differences between technical provisions as shown in the financial statements and the Solvency II technical provisions are shown in the chart below:





#### **Matching Adjustment**

The company does not apply the matching adjustment referred to in Article 77b of Directive 2009/138/EC.

#### Volatility adjustment

The Company does not apply the volatility adjustment referred to in Article 77d of Directive 2009/138/EC.

#### Transitional risk-free interest rate-term structure

The Company does not apply the transitional risk-free interest rate-term structure referred to in Article 308c of Directive 2009/138/EC.

#### **Transitional deductions**

The Company does not apply the transitional deduction referred to in Article 308d of Directive 2009/138/EC.



#### Reinsurance

Reinsurance recoverables represent the net discounted cash flow expected to be received from LGI's reinsurers. LGI utilises an excess of loss reinsurance treaty, in order to remove risks underwritten that are outside of its appetite.

Material changes in the relevant assumptions made in the calculation of technical provisions

No material changes have arisen in the assumptions made in the calculation of technical provisions in the period.

## D.3 Other liabilities

The following table shows the other liabilities as per 31 December:

As at 31 December 2023 £'000	Solvency II	GAAP Financial Statements
Deferred Tax Liabilities	75	-
Insurance & intermediary payables	5,737	5,737
Reinsurance payables	78	78
Payables (trade)	11,352	11,529
Other liabilities	-	-
Total Other Liabilities	17,242	17,343

#### Deferred tax liabilities

Deferred taxes only arise from valuation differences between GAAP and Solvency II.

#### Insurance and Intermediaries payables

Insurance and intermediary payables are measured at the undiscounted amount of the cash or other consideration expected to be paid.

#### Reinsurance payables

Reinsurance payables are measured at the undiscounted amount of the cash or other consideration expected to be paid.

#### **Trade Payables**

In SII deferred reinsurance commissions, not being future cashflow, are valued at nil.

#### As at 31 December 2023

f'000

Payables (trade, not insurance) in Solvency II	11,352
Removal of reinsurance on deferred acquisition costs	-177
Payables (trade, not insurance) in statutory accounts	11,529
1 000	



#### **Other Liabilities**

Other liabilities included in statutory accounts above relate to other amounts payable that have not been categorised as insurance or trade payables.

Changes to the recognition and valuation bases

There have been no material changes to the recognition and valuation bases in the reporting period.

# D.4 Alternative methods for valuation

No alternative methods of valuation have been used.

# D.5 Any other disclosures

There are no other matters to be disclosed.



# E Capital management

# E.1 Own funds

#### **Capital Management Policy**

The internal capital requirement of the Company is to hold the SCR or the requirement identified during the ORSA process if higher, plus a buffer approved by the Board. The buffer to be held is set annually, having regard to the results of stress tests applied to projections over the three-year planning period.

The Company's capital positions are formally assessed quarterly, and reported to the ARCC, to ensure that own funds continue to meet the internal capital requirement.

#### Own funds

Available own funds are all Tier 1 and comprise:

LGI (£'000)	2023	2022
Share capital	20,000	43,000
Reconciliation reserve	18,334	-3,410
Available Own Funds	38,334	39,590

During the year, LGI distributed a £8m dividend to TWGE and implemented a £23m share capital conversion to Other Reserves. The Company's solvency ratio is as follows:

Solvency Ratio	219%	247%
SCR	17,487	16,024
Eligible Own Funds	38,334	39,590
LGI (£'000)	2023	2022

The main differences between equity as shown in the financial statements and the excess of assets over liabilities as calculated for solvency purposes are shown in the table below:

LGI (£'000)	2023	2022
Equity per UKGAAP financial statements	38,107	41,501
Difference between the valuation of technical provisions	301	-2,044
Other valuation differences (prepayments)	-	-64
Deferred tax on above valuation differences	-75	197
Excess of assets over liabilities for Solvency II	38,334	39,590



# E.2 Solvency Capital Requirement and Minimum Capital Requirement

The SCR and MCR for the Company as at year-end are as follows:

LGI (£'000)	2023	2022
Market Risk	4,624	5,053
Counterparty Default Risk	1,266	2,830
Non-Life Underwriting Risk	14,389	11,292
Life Underwriting Risk	-	-
Health Underwriting Risk	-	
Sum of risk modules	20,279	19,175
Diversification between risk modules	-3,414	-4,053
Basic SCR	16,865	15,122
Operational Risk	697	901
Standard Formula SCR before LAC DT	17,562	16,024
Loss Absorbing Capacity of Deferred Taxes	-75	-
Standard Formula SCR	17,487	16,024
MCR	4,372	5,164

Details of the SCR and MCR calculations, including the MCR inputs and floor, are provided in QRTs S.25.01 and S.28.01 in Appendix F.

The Company experienced a mild increase in the SCR. After diversification between risks, the main movements were:

- Non-life Underwriting risk increased because LGI revoked the use of an Undertaking Specific Parameter (USP) within Premium & reserve risk, with the PRA's approval. The maintenance of the USP was no longer justified due to the reduced volumes of LGI's business since the USP was first approved.
- Counterparty Default risk decreased for a reduction in amounts receivable both from affiliate entities and from insurance intermediaries.

The Company recognises the benefit of the Loss Absorbing Capacity of Deferred Taxes (LAC DT) up to the level of available deferred tax liabilities originating from valuation differences. No deferred tax asset is recognised from carry back of losses or carry forward of losses dependent on achieving future taxable income.

# E.3 Use of the duration-based equity risk sub-module in the calculation of the Solvency Capital Requirement

The Company makes no use of the duration-based equity risk sub-module in the calculation of the SCR.



# E.4 Differences between the standard formula and any internal models used

Not applicable.

# E.5 Non-compliance with the minimum capital requirement and significant non-compliance with the solvency capital requirement

The company complied with the required MCR and SCR throughout the year.

# E.6 Any other disclosures

There are no other matters to be disclosed.



# F. Appendices

**Public QRTs** 





Solvency II value

		_
	Assets	C0010
R0030	Intangible assets	0
R0040	Deferred tax assets	0
R0050	Pension benefit surplus	0
R0060	Property, plant & equipment held for own use	0
R0070	Investments (other than assets held for index-linked and unit-linked contracts)	58,328
R0080	Property (other than for own use)	0
R0090	Holdings in related undertakings, including participations	0
R0100	Equities	0
R0110	Equities - listed	0
R0120	Equities - unlisted	0
R0130	Bonds	51,238
R0140	Government Bonds	5,648
R0150	Corporate Bonds	45,298
R0160	Structured notes	0
R0170	Collateralised securities	292
R0180	Collective Investments Undertakings	7,090
R0190	Derivatives	0
R0200	Deposits other than cash equivalents	0
R0210	Other investments	0
R0220	Assets held for index-linked and unit-linked contracts	0
R0230	Loans and mortgages	0
R0240	Loans on policies	0
R0250	Loans and mortgages to individuals	0
R0260	Other loans and mortgages	0
R0270	Reinsurance recoverables from:	174
R0280	Non-life and health similar to non-life	174
R0290	Non-life excluding health	174
R0300	Health similar to non-life	0
R0310	Life and health similar to life, excluding health and index-linked and unit-linked	0
R0320	Health similar to life	0
R0330	Life excluding health and index-linked and unit-linked	0
R0340	Life index-linked and unit-linked	0
R0350	Deposits to cedants	0
R0360	Insurance and intermediaries receivables	3,366
R0370	Reinsurance receivables	1
R0380	Receivables (trade, not insurance)	4,284
R0390	Own shares (held directly)	0
R0400	Amounts due in respect of own fund items or initial fund called up but not yet paid in	0
R0410	Cash and cash equivalents	2,518
R0410	Any other assets, not elsewhere shown	2,518
R0500	Total assets	68,671
KUSUU	IULAI ASSELS	00,0/1

COLID			Solvency II value
Responsible   Technical provisions - non-life   13,095   12,095		Liabilities	C0010
R0530	R0510	Technical provisions – non-life	
R0540	R0520	Technical provisions – non-life (excluding health)	13,095
R0550         Risk margin         795           R0560         Technical provisions - health (similar to non-life)         0           R0580         TP calculated as a whole         0           R0580         Best Estimate         0           R0590         Risk margin         0           R0600         Technical provisions - lealth (similar to life)         0           R0610         Technical provisions - health (similar to life)         0           R0620         TP calculated as a whole         0           R0630         Best Estimate         0           R0640         Risk margin         0           R0650         Technical provisions - life (excluding health and index-linked and unit-linked)         0           R0660         Technical provisions - life (excluding health and index-linked and unit-linked)         0           R0660         TP calculated as a whole         0           R0670         Technical provisions - index-linked and unit-linked         0           R0670         Technical provisions - index-linked and unit-linked         0           R0700         Technical provisions - index-linked and unit-linked         0           R0710         Technical provisions - index-linked and unit-linked         0           R0710         Technical provisi	R0530	TP calculated as a whole	0
Technical provisions - health (similar to non-life)	R0540	Best Estimate	12,301
Transparent	R0550	Risk margin	795
R0580	R0560	Technical provisions - health (similar to non-life)	0
Risk margin	R0570	TP calculated as a whole	0
Technical provisions - life (excluding index-linked and unit-linked)	R0580	Best Estimate	0
Technical provisions - health (similar to life)   To calculated as a whole   O	R0590	Risk margin	0
TP calculated as a whole	R0600	Technical provisions - life (excluding index-linked and unit-linked)	0
R0630   Best Estimate	R0610	Technical provisions - health (similar to life)	0
Risk margin	R0620	TP calculated as a whole	0
Technical provisions – life (excluding health and index-linked and unit-linked)  TP calculated as a whole  Best Estimate Risk margin  Technical provisions – index-linked and unit-linked  TP calculated as a whole Risk margin  Technical provisions – index-linked and unit-linked  TP calculated as a whole RO700  TP calculated as a whole  TP calculated as a whole RO710  Best Estimate RO710  RO710  RO710  RO710  RO710  RO710  Deposits from reinsurers  Deferred tax liabilities  Deferred tax liabilities  Detervatives  Debts owed to credit institutions  RO800  RO800  Tinsurance & intermediaries payables  RO801  RO800  Subordinated liabilities  Subordinated liabilities  RO800  RO800  Subordinated liabilities not in Basic Own Funds  Subordinated liabilities, not elsewhere shown  Total liabilities, not elsewhere shown  Total liabilities  O  D  O  O  O  O  O  O  O  O  O  O  O	R0630	Best Estimate	0
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insurance in	come protection insurance	compensation insurance	Motor vehicle liability insurance	Other motor insurance	transport insurance	Fire and other damage to property insurance	General liability insurance	Credit and suretyship insurance	Legal expenses insurance	Assistance	Miscellaneous financial loss	Health	Casualty	Marine, aviation, transport	Property	Total
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											_	0	0	0	0	0
0	0	0	0	0	0	ŭ	0	0	0	0	0	0	0	0	0	0
0	0	0	0	1,368	0	1,538	0	0	0	. 0	12.769	0	0	0	0	15.674
											. — .			! — — !		15.674

	Premiums written
R1410	Gross
R1420	Reinsurers' share
R1500	Net
	Premiums earned
R1510	Gross
R1520	Reinsurers' share
R1600	Net
	Claims incurred
R1610	Gross
R1620	
R1700	Net
	Changes in other technical provisions
R1710	Gross
R1720	
R1800	
R1900	zapenioco inicari ca
R2500	
R2600	Total expenses

		Line of Business for: life		_		life minerone		
Health insurance	Insurance with profit participation	Index-linked and unit- linked insurance	Other life insurance	Annuities stemming from non-life insurance contracts and relating to health insurance obligations	Annuities stemming from non-life insurance contracts and relating to insurance obligations other than health insurance obligations	Health reinsurance	ce obligations  Life-reinsurance	Total
C0210	C0220	C0230	C0240	C0250	C0260	C0270	C0280	C0300
-1	0	0	0	0	0	0	0	-1
0	0	0	0	0	0	0	0	0
-1	0	0	0	0	0	0	0	-1
9	0	0	0	0	0	0	0	9
0	0	0	0	0	0	0	0	0
9	0	0	0	0	0	0	0	9
-1	0	0	0	0	0	0	0	-1
0	0	0	0	0	0	0	0	0
-1	0	0	0	0	0	0	0	-1
0	0	0	0	0	0	0	0	0
0	0	0	0	0	0	0	0	0
0	0	0	0	0	0	0	0	0
29	0	0	0	0	0	0	0	29
								0
								29



	i de la companya de	Direct business and accepted proportional reinsurance							Accepted non-proportional reinsurance									
		Medical expense insurance	Income protectionin surance	Workers' compensatio n insurance	Motor vehicle liability insurance	Other motor insurance	Marine, aviation and transport insurance	Fire and other damage to property insurance	General liability insurance	Credit and suretyship insurance	Legal expenses insurance	Assistance	Miscellaneou s financial loss	Non- proportional health reinsurance	Non- proportional casualty reinsurance	Non-proportional marine, aviation and transport reinsurance	Non- proportional property reinsurance	Total Non-Life obligation
		C0020	C0030	C0040	C0050	C0060	C0070	C0080	C0090	C0100	C0110	C0120	C0130	C0140	C0150	C0160	C0170	C0180
R0010 R0050	Technical provisions calculated as a whole Total Recoverables from reinsurance/SPV and Finite Re after the adjustment for expected losses due to counterparty default associated to TP as a whole Technical provisions calculated as a sum of BE and RM	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	Best estimate Premium provisions																	l ———
R0060	Gross	0	0	0	0	853	0	1.506	0	0	0	0	8.986	0	0	0	0	11.344
R0140	Total recoverable from reinsurance/SPV and Finite Re after the adjustment for expected losses due to counterparty default	0	0	0	0	0	0	74	0	0	0	0	0	0	0	0	0	74
R0150	Net Best Estimate of Premium Provisions Claims provisions	0	0	0	0	853	0	1,431	0	0	0	0	8,986	0	0	0	0	11,270
R0160	Gross	0	0	0	0	14	0	188	0	0	0	0	754	0	0	0	0	956
R0240	Total recoverable from reinsurance/SPV and Finite Re after the adjustment for expected losses due to counterparty default	0	0	0	0	0	0	100	0	0	0	0	0	0	0	0	0	100
R0250	Net Best Estimate of Claims Provisions	0	0	0	0	14	0	89	0	0	0	0	754	0	0	0	0	856
R0260	Total Best estimate - gross	0	0	0	0	867	0	1,694	0	0	0	0	9,740	0	0	0	0	12,301
R0270	Total Best estimate - net	0	0	0	0	867	0	1,520	0	0	0	0	9,740	0	0	0	0	12,127
R0280	Risk margin Amount of the transitional on Technical Provisions	0	0	0	0	57	0	100	0	0	0	0	638	0	0	0		795
R0290	Technical Provisions calculated as a whole	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
R0300	Best estimate	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
R0310	Risk marqin Technical provisions - total	0	0	0	0	- 0	0	0	- 0	0	- 0	0	0	0	- 0	0	0	0
R0320	Technical provisions - total	0	0	0	0	924	0	1.794	0	0	0	0	10,378	0	0	0	0	13,095
	Recoverable from reinsurance contract/SPV and Finite Re after the adjustment for expected losses due to counterparty default - total	0	0	0	0	0	0	174	0	0	0	0	0	0	0	0	0	174
R0340	Technical provisions minus recoverables from reinsurance/SPV and Finite Re - total	0	0	0	0	924	0	1,620	0	0	0	0	10,378	0	0	0	0	12,921

#### P.19.01.21 - Non-life Insurance Claims Information (simplified template for the public disclosure)



#### Total Non-Life Business

	Accident year /		A
20020	Underwriting year	Z0020	Accident year [AY]

#### Gross Claims Paid (non-cumulative) (absolute amount)

#### Development year

	Year	0	1	2	3	4	5	6	7	8	9	10 & +	In Current year	Sum of years (cumulative)
		C0010	C0020	C0030	C0040	C0050	C0060	C0070	C0080	C0090	C0100	C0110	C0170	C0180
R0100	Prior											0	0	0
R0160	N-9	117,242	7,460	938	315	100	76	1	7	0	0		0	126,140
R0170	N-8	69,026	7,744	550	112	87	33	11	0	0		=	0	77,563
R0180	N-7	55,863	5,591	208	122	127	11	0	0		•		0	61,921
R0190	N-6	53,069	5,248	406	258	11	0	0					0	58,992
R0200	N-5	31,912	4,724	535	11	0	0						0	37,182
R0210	N-4	25,849	3,103	142	5	0							0	29,100
R0220	N-3	19,679	1,238	59	0								0	20,977
R0230	N-2	8,039	548	1	l	•							1	8,588
R0240	N-1	6,675	636										636	7,311
R0250	N	6,239											6,239	6,239
R0260												Total	6,877	434,012

#### Gross undiscounted Best Estimate Claims Provisions (absolute amount)

#### Development year

	Year	0	1	2	3	4	5	6	7	8	9	10 & +	Year end (discounte d data)
		C0200	C0210	C0220	C0230	C0240	C0250	C0260	C0270	C0280	C0290	C0300	C0360
R0100	Prior											0	0
R0160	N-9	16,348	799	42	23	13	81	0	0	0	0		0
R0170	N-8	12,587	339	55	16	115	1	0	0	0		•	0
R0180	N-7	16,809	448	195	287	0	0	0	0				0
R0190	N-6	12,589	379	191	4	1	0	0					0
R0200	N-5	9,815	396	17	1	1	0		='				0
R0210	N-4	6,648	1	6	3	0							0
R0220	N-3	2,097	35	11	0								0
R0230	N-2	1,061	27	12		_							12
R0240	N-1	866	43		•								43
R0250	N	902											902
R0260												Tota	956

		Total	Tier 1 - unrestricted	Tier 1 - restricted	Tier 2	Tier 3
		C0010	C0020	C0030	C0040	C0050
	Basic own funds before deduction for participations in other financial sector as foreseen in article 68 of Delegated					
R0010	Ordinary share capital (gross of own shares)	20,000	20,000		0	
R0030	Share premium account related to ordinary share capital	0	0		0	
R0040	Iinitial funds, members' contributions or the equivalent basic own - fund item for mutual and mutual-type undertakings	0	0		0	
R0050	Subordinated mutual member accounts	0		0	0	0
R0070	Surplus funds	0	0			
R0090	Preference shares	0		0	0	0
R0110	Share premium account related to preference shares	0		0	0	0
R0130	Reconciliation reserve	18,334	18,334			
R0140	Subordinated liabilities	0		0	0	0
R0160	An amount equal to the value of net deferred tax assets	0				0
R0180	Other own fund items approved by the supervisory authority as basic own funds not specified above	0	0	0	0	0
	Own funds from the financial statements that should not be represented by the reconciliation reserve and do not meet					
	the criteria to be classified as Solvency II own funds					
D0000	Own funds from the financial statements that should not be represented by the reconciliation reserve and do not meet the criteria	0				
R0220	to be classified as Solvency II own funds	U				
	Deductions					
R0230	Deductions for participations in financial and credit institutions	0	0	0	0	0
R0290	Total basic own funds after deductions	38,334	38,334	0	0	0
	Ancillary own funds					
R0300	Unpaid and uncalled ordinary share capital callable on demand	0			0	
R0310	Unpaid and uncalled initial funds, members' contributions or the equivalent basic own fund item for mutual and mutual - type	0			0	
RU310	undertakings, callable on demand	U			U	
R0320	Unpaid and uncalled preference shares callable on demand	0			0	0
R0330	A legally binding commitment to subscribe and pay for subordinated liabilities on demand	0			0	0
R0340	Letters of credit and guarantees under Article 96(2) of the Directive 2009/138/EC	0			0	
R0350	Letters of credit and guarantees other than under Article 96(2) of the Directive 2009/138/EC	0			0	0
R0360	Supplementary members calls under first subparagraph of Article 96(3) of the Directive 2009/138/EC	0			0	
R0370	Supplementary members calls - other than under first subparagraph of Article 96(3) of the Directive 2009/138/EC	0			0	0
R0390	Other ancillary own funds	0			0	0
R0400	Total ancillary own funds	0			0	0
	Available and eligible own funds					
R0500	Total available own funds to meet the SCR	38,334	38,334	0	0	0
R0510	Total available own funds to meet the MCR	38,334	38,334	0	0	
R0540	Total eligible own funds to meet the SCR	38,334	38,334	0	0	0
R0550	Total eligible own funds to meet the MCR	38,334	38,334	0	0	
R0580	SCR	17,487				
R0600	MCR	4,372				
R0620	Ratio of Eligible own funds to SCR	2.1921				
R0640	Ratio of Eligible own funds to MCR	8.7685				
	Reconciliation reserve	C0060				
R0700	Excess of assets over liabilities	38,334				
R0710	Own shares (held directly and indirectly)	0				
R0720	For <b>e</b> seeable dividends, distributions and charges	0				
R0730	Other basic own fund items	20,000				
R0740	Adjustment for restricted own fund items in respect of matching adjustment portfolios and ring fenced funds	0				
R0760	Reconciliation reserve	18,334				
	Expected profits					
R0770	Expected profits included in future premiums (EPIFP) - Life business	0				
R0780	Expected profits included in future premiums (EPIFP) - Non- life business	0				
R0790	Total Expected profits included in future premiums (EPIFP)	0				
	•					

Gross solvency capital requirement

USP

Simplifications

R0020 R0030 R0040 R0050 R0060 R0070	Market risk Counterparty default risk Life underwriting risk Health underwriting risk Non-life underwriting risk Diversification Intanaible asset risk Basic Solvency Capital Requirement	R0010 R0020 R0030 R0040 R0050 R0060 R0070 R0100	4,624 1,266 0 0 14,389 -3,414 0 16,865
	Calculation of Solvency Capital Requirement Operational risk Loss-absorbing capacity of technical provisions Loss-absorbing capacity of deferred taxes Capital requirement for business operated in accordance with Art. 4 of Directive 2003/41/EC	R0130 R0140 R0150 R0160	697 0 -75
R0200	Solvency capital requirement excluding capital add-on	R0200	17,487
	Capital add-on already set Solvency capital requirement Other information on SCR	R0210 R0220	0 17,487
	Capital requirement for duration-based equity risk sub-module Total amount of Notional Solvency Capital Requirement for remaining part	R0400 R0410	0
R0420	Total amount of Notional Solvency Capital Requirements for ring fenced funds	R0420	0
R0430	Total amount of Notional Solvency Capital Requirement for matching adjustment portfolios	R0430	0
R0440	Diversification effects due to RFF nSCR aggregation for article 304	R0440	0
R0590	Approach to tax rate Approach based on average tax rate	R0590	Yes/No C0109 2 - No
	Calculation of loss absorbing capacity of deferred taxes		<b>LAC DT</b> C0130
R0600 R0610 R0620 R0630 R0640	DTA carry forward DTA due to deductible temporary differences	R0600 R0610 R0620 R0630 R0640	-75
R0650 R0660 R0670 R0680	LAC DT justified by reversion of deferred tax liabilities  LAC DT justified by reference to probable future taxable economic profit  LAC DT justified by carry back, current year  LAC DT justified by carry back, future years	R0650 R0660 R0670 R0680	-75 0 0 0
R0690	Maximum LAC DT	R0690	0



# Linear formula component for non-life insurance and reinsurance obligations

		C0010	_	
R0010	MCRNL Result	3,941		
			Net (of reinsurance/SPV) best estimate and TP calculated as a whole	Net (of reinsurance) written premiums in the last 12 months
			C0020	C0030
R0020	Medical expenses insurance and proportional re	insurance	0	0
R0030	Income protection insurance and proportional re	einsurance	0	0
R0040	Workers' compensation insurance and proportio	nal reinsurance	0	0
R0050	Motor vehicle liability insurance and proportional	0	0	
R0060	Other motor insurance and proportional reinsur-	ance	867	2,208
R0070	Marine, aviation and transport insurance and pr	oportional reinsurance	0	0
R0080	Fire and other damage to property insurance ar	nd proportional reinsurance	1,520	2,016
R0090	General liability insurance and proportional rein	surance	0	0
R0100	Credit and suretyship insurance and proportional		0	0
R0110	Legal expenses insurance and proportional reins	surance	0	0
R0120	Assistance and proportional reinsurance		0	0
R0130	Miscellaneous financial loss insurance and propo	ortional reinsurance	9,740	13,155
R0140	Non-proportional health reinsurance	0	0	
R0150	Non-proportional casualty reinsurance	0	0	
R0160	Non-proportional marine, aviation and transport	0	0	
R0170	Non-proportional property reinsurance	0	0	

# Linear formula component for life insurance and reinsurance obligations

R0200	MCRL Result	0		
			Net (of reinsurance/SPV) best estimate and TP	Net (of reinsurance/SPV) total capital at risk
			calculated as a whole	
			C0050	C0060
R0210	Obligations with profit participation - guarantee	d benefits	0	
R0220	Obligations with profit participation - future disc	cretionary benefits	0	
R0230	Index-linked and unit-linked insurance obligation	ons	0	
R0240	Other life (re)insurance and health (re)insurance	e obligations	0	
R0250	Total capital at risk for all life (re)insurance obli	gations		0

	Overall MCR calculation	C0070
R0300	Linear MCR	3,941
R0310	SCR	17,487
R0320	MCR cap	7,869
R0330	MCR floor	4,372
R0340	Combined MCR	4,372
R0350	Absolute floor of the MCR	3,495
		C0070
R0400	Minimum Capital Requirement	4,372